

How to set up GlobalProtect on your University provided device

If you are off campus and working with a device provided by IT Services

- If you don't have GlobalProtect installed, you can launch and install GlobalProtect from the Surrey AppStore <https://appstore.surrey.ac.uk>
- To check if GlobalProtect has been installed, look in your system tray as shown in the screen shot below.
- If installed, there will be a GlobalProtect icon (grey globe) in your system tray.



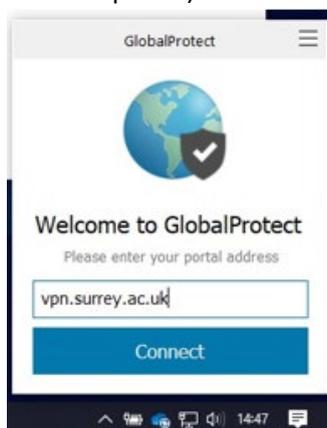
Open your system tray by clicking on the white arrow on your task bar

In your system tray you will see a grey globe, GlobalProtect icon

- Please check that you can connect by clicking on the GlobalProtect icon in your system tray:



- You may be prompted to enter the name of a gateway. Enter "vpn.surrey.ac.uk" (without quotes) and click connect:



- The grey globe will turn blue and green once connected.
- You may be prompted for an [MFA approval](#) to connect to GlobalProtect.
- You are all set.